### Monthly TPC Meeting Minutes

May 14, 2024 | Meeting called to order by A.J. Prussin

#### In Attendance

A.J. Prussin, Carrie Cox, Diane Agud, Nick Quint, LaTawnya Burleson, April Williams, Pam Tate, Carrie Mayer, Christina Winkeler, and Alan Munshower, Joseph Cooley and Lydia Qualls

Guests-Troy Stephen, Joy Manning, Brian Booth and Dwyn Taylor

#### **New Business**

#### Q.-Updates since last meeting (Carrie Cox)

- Parking Services is looking at the Mitchell Hall project near Turner Place or Lavery Hall and will try to add two additional ADA spaces.
- Parking meters will be phased out as they are no longer supported.
- Permit rates will increase by less than 5%.
- Oak Lane students will be purchasing resident parking permits. A student monthly permit will be added. The FS/wage quarterly will no longer be available.
- Proposed citation increases: ADA violations-\$300.00, parked in the wrong affiliation-\$65.00, Boot fee-50.00, and no-show fee for 2<sup>nd</sup>-\$25.00.
  - o TPC voted to approve these increases and they will go to Lynsay Belshe for final approval.

#### Q.- Updates by Capital Projects and Renovations (Dwyn Taylor)

- Updates about renovation (Joy Manning)
- Lydia Qualls inquired about parking on the quad side of East Eggleston with the construction if individuals would be able to access the wheelchair lift. Troy Stephen stated that they would be able to.
- Adding updates from capital projects and renovation annually for the TPC. Campus closures map is on the VT website. Diane Agud ask for a list for the closures and renovations.

#### Q.-Updates for the transit center and new BT routes (Nick Quint)

- Transit center formerly called multimodal transit facility (MMTF). Loops will open to BT service
  beginning on Monday, June 24th. The facility will have 2 bus loops and 17 bays in total and will provide
  one centralized area for all transit services. This will make for easy connections for Smart way, Radford
  transit and other regional services.
- Routes for the BT-Campus circulator (orange and marron loop), Hokie express and CRC route. It should be a more frequent service and not look at the BT app to find the time or route.
- The loops will be for the bus services, not for vehicles. Carrie Cox stated that there are 3 loading docks
  that individuals will have access to from the loops.
- Carrie Cox stated that we will be working with BT to offer guided bus tours of the campus circulator this summer. Will let individuals know when it's available.
- Diane Agud asked if the exterior routes will be going to the hub, then go to the campus circulator. Nick Quint stated that was correct.

#### **Next Meeting**





### Increase ADA

- Increase citation for ADA Zone from \$250 to \$300
  - ADA Citations: FY23 163, FY24 to date 270
  - Dramatic increase this year is most likely due to increase in enforcement emphasis due to the number of complaints, but it may also be due to the continuing reduction of parking in central campus
- Regulations will be updated in annual summer update to address the threshold for earning a boot (currently it is \$200 and our intent is not to boot for 1 citation regardless of price)

# Parked in Wrong Affiliation

- Add a new citation for Parked in Wrong Affiliation at \$65
  - Students parking in F/S spaces and using Park Mobile is a challenge even though there is a warning message on the app
  - This citation would also be enforced on any other user parked in the wrong affiliation, for example a contractor purchasing and parking as a visitor

### Increase Boot Fee

- Increase boot fee from \$35 to \$50
  - Repeat citations are still a challenge and increasing this deterrent may help our customers make different choices
  - FY23: 5,206 have 2 or more citations
    - 774 have 5 or more threshold for a boot
    - FY24 to date: 4,588 have 2 or more citations
      - 669 have 5 or more threshold for a boot

## No-Show Fee for 2<sup>nd</sup> Appeal

- Add a no-show fee for scheduling a second appeal and not attending - \$25
- There has been an increase in users scheduling a second appeal with the Appeals Hearing Committee which is made up of Faculty, Staff, and Students not affiliated with Parking Services.
- These volunteers give up their time and a no show affects them and others waiting for their appeals to be heard