Transportation and Parking Meeting February 14<sup>th</sup>, 2023 11:00 a.m.-12 p.m.

**In Attendance:** Diane Agud, Paul Avey, Jonathan Bradley, Joseph Cooley, Sandra Gabbert, Eric Martin, Haley Michel, Polly Middleton, Aaron, Noble, James Perkins, AJ Prussin, Nick Quint, Kiera Schneider, Pamela Tate, April Williams.

AJ starts meeting at 11:06 a.m.

Proposed Citation Rates Feedback:

**Q:** Can there be a higher rate for ADA violations?

**A:** We will see if we can get approval for increasing the ADA violation. We can also provide more monitoring in those locations that ADA spaces are being abused more.

A: How can we get information out to everyone on ADA parking?

**Q:** We will have our communications team push out information regarding ADA parking and food pickup areas around Lavery through VT news and our social medias.

We discussed increasing the ADA fine to \$250.00 for the first violation and \$500.00 for subsequent violations.

**Q:** Can we increase the loading dock violations?

A: We will propose raising them to the same rates as the reserved space violation that's \$75.00

**Q:** Enforcement used to be until 5 p.m. and is now 10 p.m. Can we move the enforcement time back to 5 p.m.?

**A:** That's why we created the evening only permit. It's a discounted permit for only \$50.00 for a year and \$25.00 for the semester. This is to allow individuals that only need to park on campus after 5 p.m. After 5 p.m. students are allowed to park in any of the F/S areas and student areas. However, this does not include 24-hour F/S, service and metered areas.

Q: Do mopeds have to have permits or are they considered bicycles and can they utilize the bike racks?

**A:** No, they are not considered bicycles. Moped fall under the same guidelines as motorcycles, therefore, they cannot park in the bike racks. Bicycles are supposed to also be registered if they are parking on campus, upon registering they are given a free bike permit.

**Q:** At the F/S meeting there were some concerns made about some of the gates around campus not automatically raising, do we have a solution for this?

**A:** We have had some issues with the credit card reader not working, we have VT electric coming to look at that, while they are here we will have them reset the sensors in the gates. Permits with RFID readers in them can also use the red QR reader and scan the barcode on the permit to raise the gates. We also

encourage anyone that's having problems to contact us and we can get them a new permit if their RFID has failed.

Parking Survey goes live 02-15-2023.

## https://virginiatech.questionpro.com/2023VTparkingsurvey

The survey will be used by Parking Services to understand and meet customers' needs, be aware of satisfaction related to parking on campus, and gather input on customers' preferences. It should take less than 10 minutes to complete.

Meeting time will stay at 11:00-12:00 second Tuesdays of the month.

AJ adjured the meeting at 11:37 p.m.